



Compliments policy

Rationale:

1. To provide a route to give compliments when you are pleased with any aspect of our school
2. To encourage constructive communication between the school and its community.

It is truly lovely to receive compliments from parents or members of the community when you have been impressed or pleased with our service.

We all like to hear when we have done a good job – it boosts morale and also enables us to share what we do well with other staff so our school becomes the best it can be.

Compliments can be made in any format, eg. Letter, e-mail, telephone message:

- Rivacre Valley Primary School, Rivacre Brow, Overpool, Ellesmere Port, CH66 1LE
- admin@rivacrevalley.cheshire.sch.uk
- 0151 3382020

You may also choose to write formally to Mrs Docherty, Headteacher, or the Governing Board, via the school office:

Please include the following information:

- Name and address
- Nature of compliment
- Date